



Online and mobile tools



Putting healthcare in your hands

Get the most out of your healthcare account with instant access to powerful mobile and online account tools—anywhere, at any time.

▶ Mobile convenience

For ultimate convenience, get 24/7 access, direct from your tablet or mobile device.

Getting started

- Search NCA Benefits in iTunes or Google Play store
- Select "Install"
- Log-in online if previously registered or register
- Registration requires an employee ID (generally your SSN), employer ID/benefit debit card number, and valid email address to begin.



Check out these convenient mobile features, which help make managing your healthcare easier than ever:

- **Access accounts:** Check balances, view transaction history, and more.
- **Manage claims:** Submit new claims, upload receipts and check claims status.
- **Track and pay expenses:** Track medical claims and other expenses, plus pay bills electronically.
- **Access cards:** Manage card details, access your PIN, and initiate card replacement for lost or stolen cards.
- **Receive alerts:** View important account messages.
- **Update your profile:** Update personal information, including your email and mobile phone.

▶ Online control

The member website provides powerful self-service account access, plus education and decision-support resources to help put you in the driver's seat.

Getting started

- Go to Northcoastadmin.healthcareportal.com to register.
- Registration requires an employee ID (generally your SSN), employer ID/benefit debit card number, and valid email address to begin.
- Once completed, you'll be able to access your account!



Enjoy a full suite of capabilities that help you maximize your healthcare experience.

- **Full account details:** View plan details and accounts history, including prior year activity.
- **Multimedia education:** Learn more about account features, benefits and how to optimize your experience.
- **Interactive tools:** Access tools and calculators to help you plan and make critical spend/save decisions.
- **Communications:** View a complete history of account communications and manage your personal preferences.
- **Self-service:** Take advantage of expanded account servicing options to manage your account and find answers to your questions.