



Easily manage your healthcare benefit account **from your mobile phone!**

Keeping up with your healthcare benefit accounts just got easier. You can now receive real time information and important updates in the palm of your hand – via text message. Simply register your mobile device and start receiving important and highly useful messages to help manage your healthcare benefit account(s). These messages include:

- Important plan date reminders, such as the last date to submit claims
- Account profile change notifications & confirmations
- Deductible status updates
- Your account balance – you can simply text 'BAL' to 97487 to receive a real time account balance
- And more!

Get started today:

Start receiving text message notifications today. Follow these simple steps to register and enable your mobile device:

1. Log in to your North Coast Administrators online account portal. Click on the gear icon in the homepage header to view your communication settings. Click the 'Add Number' button underneath the phone registration status section.
2. Enter your phone number and click 'Submit' after reading and accepting the terms and conditions.
3. You will receive a text message prompting you to complete your registration by replying. Simply reply to this message with "Y." Your registration process is now complete, and your mobile device will start receiving text message alerts.

The screenshot shows a web interface with an 'Email Address' input field and a 'Phone Registration Status' section. Below the status section is a blue button with a plus sign and the text 'Add Number'.

The screenshot shows a registration form titled 'Add Mobile Number'. It includes a 'Mobile Number' input field, a disclaimer 'Message and Data Rates may apply. Message frequency is based on use.', and a grid of carrier logos including at&t, T-Mobile, verizon, lltel, Google Voice, cricket, US Cellular, boost, metro-PCS, Cincinnati Bell, Sprint, and TRACFONE. At the bottom, there is a 'Submit' button and a 'Cancel' button.



Questions?

To learn more about how you can easily manage your healthcare benefit account from your mobile phone, contact North Coast Administrators at 440-835-4900 or visit ncabenefits.com.